

LA Basin RPU

Regional Plan Modification

Attachment C - Regional Coordination and Alignment Self-Assessment (DRAFT)

Score Range: *Learning/Experimenting; Operationalizing/Doing; Growing/Expanding/Scaling*

Eight in-depth self-assessment sessions were held throughout the Los Angeles RPU. About 62 stakeholders attended these sessions, including representatives from the seven workforce development areas, community colleges, adult schools, labor organizations, businesses and a wide array of workforce partners and community-based organizations. The sessions featured facilitated discussions on progress that workforce development boards and their system partners were making toward achievement of statewide goals, using the indicators to measure accomplishments. Based on the “crosswalk” of Indicators published by the California Workforce Development Board, the LA Basin self-assessment examined progress on Indicators A through H.

Indicator A (Score: 2.2 *Operationalizing/Doing*) Evaluated whether the “region had a team that jointly convenes industry and is led by industry champions.” The Slingshot patient navigator/care coordinator program training incumbent workers for the health care industry achieved outstanding results. The WIN-LA initiative to train workers for Metro (the LA public transportation company) has begun and has great promise, as do new and expanding bio-tech and construction worker training programs. Each of the programs represents efforts the regional partners jointly engaged business to identify their needs for workforce training.

Indicator B (Score: 2.0 *Operationalizing/Doing*) Evaluated whether the “region has shared industry sector focus and pools/shares resources to meet demand.” The score was 2.0, Within the RPU’s four-year plan, the seven local boards identified six target sectors for the region. The boards continue to prioritize training and placement support for these sectors, and regularly communicate opportunities related to these industries to system partners. The community colleges and EDD employ Sector Navigators to identify and organize training and employment needs. A wide variety of resources are pooled to fund training, including County general funds, TANF dollars and special State and local initiatives. All seven workforce areas have agreed upon the critical industry sectors. More work needs to be done to engage and share resources with workforce partners that are not co-located in the AJCCs.

Indicator C (Score was 1.95 *Operationalizing/Doing*) Evaluated whether the “region has a process to communicate industry workforce needs to supply-side partners.” The seven workforce areas are developing a website to communicate workforce needs countywide to all businesses, workforce partners and employers. The Verdugo workforce area is the lead for this project. The greatest unmet need is improving communications to the many workforce partners who are not physically located in AJCCs. The platform will provide easy access to information as it becomes available, thereby enabling system partners to business needs in real time.

Indicator D (Score was 1.9 *Operationalizing/Doing*) Evaluated whether the “region has policies supporting equity and strives to improve job quality.” Considerable progress is being made through the prison-to-employment initiative, construction worker training for the building trades, outreach to homeless individuals and to individuals with disabilities. These efforts are described in detail throughout the regional and local plan modifications.

Indicator E (Score was 1.9 *Operationalizing/Doing*) Evaluated whether the “region has shared target populations of emphasis.” The region has made considerable progress identifying and serving disconnected

youth. The LA Unified School District employs navigators in some of the region's AJCCs to help youth access federal, State and local services and resources. The score for this indicator should improve as the prison-to-employment, competitive integrated employment, MC3, Cal Fresh and other new initiatives described in the regional and local plan modifications are rolled out.

Indicator F (Score was 2.1 *Operationalizing/Doing*) Evaluated whether the "region deploys shared/pooled resources to provide services, training and education to meet target population needs." The South Bay Workforce Investment Board administers I-TRAIN, which increases access to quality training and industry-recognized credentials in the LA RPU. Strong Workforce funding has significantly increased industry-driven training at community colleges in the region. The disconnected youth initiative, the region's top priority over the last two years, has been expanded and now includes the entire region, through work being done by the seven local boards and stakeholders in their jurisdictions. Measure H, led by LA County, has involved all seven workforce areas and their partners in expanding services to homeless individuals.

Indicator G (Score was 1.9 *Operationalizing/Doing*) Evaluated whether the "region utilizes shared/common case management and capacity building strategies such as co-enrollment and professional development, to develop shared responsibility for providing services and ensure quality outcomes." SELACO WDB takes the lead region-wide in arranging staff and partner professional development. The AJCCs coordinate case management and develop common service strategies involving a wide array of co-located workforce agencies. The major area for expansion and improvement is involving community-based organizations and other workforce partners, which do not have a presence in the AJCCs.

Indicator H (Score 2.2 *Operationalizing/Doing*) Evaluates whether the "region has shared/pooled administrative systems or processes to achieve administrative efficiencies and program outcomes." The RPU's Regional Plan Implementation (RPI) grant funds several initiatives which support joint efforts in program administration. SELACO WDB takes responsibility region-wide for staff training and professional development. The South Bay WIB takes the lead on managing training and credentials (I-TRAIN). The Foothill WDB convened workforce board leaders from several of the region's WDBs to discuss increased workforce board input and involvement in all regional efforts. Los Angeles County takes the lead in the transportation sector by coordinating employment and training at Metro on behalf of all seven workforce areas. The City of Los Angeles has taken the lead in expanding services to disconnected youth County-wide. A major area for improvement was better messaging and branding across the workforce system. The Verdugo workforce area leads this initiative.

Indicators I and J do not apply to the LA Basin RPU.